

Laura Poulin (Mustavich), PhD, CPC, COC

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PROFESSIONAL PROFILE

Certified medical coder with experience coding physician services and facility outpatient services across multiple specialties. Strong command of ICD-10-CM, CPT-4, HCPCS Level II, modifiers, and E/M leveling. Familiarity with ICD-10-PCS. Solid understanding of APC and MS-DRG reimbursement methodologies. Eager to leverage 8 years of experience as a data scientist in biomedical research and the insurance field to excel in a medical coding role.

CERTIFICATIONS

Through American Academy of Professional Coders (AAPC)

Certified Outpatient Coder (COC), Magna Cum Laude

Jan. 2025 - Present

Certified Professional Coder (CPC), Magna Cum Laude

Sep. 2019 - Present

COURSES

Through AAPC

COC Facility Outpatient Coding

June 2020 - Aug. 2020

CPC Physician Based Medical Coding

June 2019 - Aug. 2019

Medical Terminology

June 2019

Anatomy

June 2019

EXPERIENCE

CPC-A Practicode Practicum Virtual Internship

Feb. 2020 - June 2020

AAPC

Remote

- Coded 600 patient charts using EHR software and ICD-10-CM, CPT-4, and HCPCS Level II codes.
- Reviewed diverse medical records, including operative, radiology, and pathology reports.
- Engaged in multiple specialties, including dermatology, orthopedics, pulmonology, cardiology, gastroenterology, urology, gynecology, neurology, oncology, otolaryngology, and ophthalmology.
- Performed E/M leveling for hospital admissions, emergency department and clinic visits.
- Gained the equivalent of one year on-the-job experience through intensive practicum.

Insurance Analyst

Nov. 2014 - July 2015

CSAA Insurance Group

Walnut Creek, CA

- Developed predictive statistical models to assess policy risk, enhancing standardization and automation of company processes, and driving operational efficiency across the organization.
- Communicated directly with end-users to understand their processes and ensure the model effectively addressed their needs, showcasing strong interpersonal skills and the ability to gather and interpret information, relevant to interacting with healthcare professionals and interpreting medical documentation.

- Conducted rigorous system-wide data analysis with a focus on accuracy and precision, producing data-driven insights and actionable recommendations for senior management.

Lecturer, Department of Statistics

University of California at Los Angeles

July 2011 - June 2013

Los Angeles, CA

- Independently planned and executed all phases of course development.
- Applied meticulous attention to detail in all aspects of course preparation.
- Effectively managed time and prioritized tasks to consistently meet deadlines for concurrent projects.

Graduate Research Assistant

Yale University, H. Zhao and K. Kidd Laboratories

Departments of Genetics, Epidemiology and Public Health

Aug. 2005 - Dec. 2010

New Haven, CT

- Conducted independent research, evaluating complex medical information from multiple sources.
- Analyzed large-scale biological data to develop predictive models of human disease risk.
- Communicated complex research findings effectively to both technical and non-technical audiences through presentations and peer-reviewed publications.

EDUCATION

PhD, MS, Computational Biology and Bioinformatics

Yale University

Aug. 2005 - Dec. 2010

New Haven, CT

Dissertation: Integrating Genomic and Kinetic Data to Elucidate Mechanisms of Alcohol Dependence

BS, Applied Mathematics, Magna Cum Laude

University of California at Los Angeles

Sep. 2001 - Mar. 2005

Los Angeles, CA

Minor in statistics and specialization in computing, with application to biology

MEMBERSHIPS

AAPC, Loma Linda Chapter

June 2019 - Present