**Laura Poulin (Mustavich), PhD, CPC, COC**

contact@laurapoulin.com ~ (909) 938-3275 ~ Riverside, CA

**PROFESSIONAL PROFILE**

Certified medical coder with experience coding physician services and facility outpatient services across multiple specialties. Strong command of ICD-10-CM, CPT-4, HCPCS Level II, modifiers, and E/M leveling. Familiarity with ICD-10-PCS. Solid understanding of APC and MS-DRG reimbursement methodologies. Eager to leverage 8 years of experience as a data scientist in biomedical research and the insurance field to excel in a medical coding role.

**CERTIFICATIONS**

Through American Academy of Professional Coders (AAPC)

**Certified Outpatient Coder (COC)**, Magna Cum LaudeJan. 2025 - Present

**Certified Professional Coder (CPC)**, Magna Cum Laude Sep. 2019 - Present

**COURSES**

Through AAPC

COC Facility Outpatient Coding June 2020 - Aug. 2020

CPC Physician Based Medical Coding June 2019 - Aug. 2019

Medical Terminology June 2019

Anatomy June 2019

**EXPERIENCE**

**CPC-A Practicode Practicum Virtual Internship** Feb. 2020 - June 2020

AAPC Remote

* Coded 600 patient charts using EHR software and ICD-10-CM, CPT-4, and HCPCS Level II codes.
* Reviewed diverse medical records, including operative, radiology, and pathology reports.
* Engaged in multiple specialties, including dermatology, orthopedics, pulmonology, cardiology, gastroenterology, urology, gynecology, neurology, oncology, otolaryngology, and ophthalmology.
* Performed E/M leveling for hospital admissions, emergency department and clinic visits.
* Gained the equivalent of one year on-the-job experience through intensive practicum.

**Insurance Analyst** Nov. 2014 - July 2015

CSAA Insurance Group Walnut Creek, CA

* Developed predictive statistical models to assess policy risk, enhancing standardization and automation of company processes, and driving operational efficiency across the organization.
* Communicated directly with end-users to understand their processes and ensure the model effectively addressed their needs, showcasing strong interpersonal skills and the ability to gather and interpret information, relevant to interacting with healthcare professionals and interpreting medical documentation.
* Conducted rigorous system-wide data analysis with a focus on accuracy and precision, producing data-driven insights and actionable recommendations for senior management.

**Lecturer, Department of Statistics** July 2011 - June 2013

University of California at Los Angeles Los Angeles, CA

* Independently planned and executed all phases of course development.
* Applied meticulous attention to detail in all aspects of course preparation.
* Effectively managed time and prioritized tasks to consistently meet deadlines for concurrent projects.

**Graduate Research Assistant**  Aug. 2005 - Dec. 2010

Yale University, H. Zhao and K. Kidd Laboratories New Haven, CT

Departments of Genetics, Epidemiology and Public Health

* Conducted independent research, evaluating complex medical information from multiple sources.
* Analyzed large-scale biological data to develop predictive models of human disease risk.
* Communicated complex research findings effectively to both technical and non-technical audiences through presentations and peer-reviewed publications.

**EDUCATION**

**PhD, MS, Computational Biology and Bioinformatics** Aug. 2005 - Dec. 2010

Yale University New Haven, CT

*Dissertation: Integrating Genomic and Kinetic Data to Elucidate Mechanisms of Alcohol Dependence*

**BS, Applied Mathematics**, Magna Cum Laude Sep. 2001 - Mar. 2005

University of California at Los Angeles Los Angeles, CA

*Minor in statistics and specialization in computing, with application to biology*

**MEMBERSHIPS**

AAPC, Loma Linda Chapter June 2019 - Present